

# Warranty: Kenbrock DURABLE

## 1 Product

Kenbrock "DURABLE" is guaranteed for 10 years from manufacturing defects by appropriate maintenance from light commercial use.

## 2 Workmanship

Kenbrock does not warrant installers' workmanship. Workmanship errors should be addressed to the contractor who installed the floor. Kenbrock "BRIGHT" should be professionally installed by contractors who have demonstrated expertise in installing light commercial floors.

## 3 Terms

1. Kenbrock "DURABLE" is correctly installed over a properly prepared subfloor.
2. The floor is regularly maintained using an approved maintenance system as laid out in the Kenbrock Maintenance Manual and using properly maintained equipment and the appropriate cleaning tools.
3. Within One Year: If a defect covered by this warranty is reported to Kenbrock in writing within one year of purchase, Kenbrock will supply new material of the same or similar grade sufficient to repair or replace the defective material. Kenbrock will also pay reasonable labor costs.
4. Within Two Years: If a defect covered by this warranty is reported to Kenbrock in writing after one year but within two years of purchase, Kenbrock will supply new material of the same or similar grade sufficient to repair or replace the defective material. Kenbrock will also pay fifty percent of reasonable labor costs.
5. Within Three Years: If a defect covered by this warranty is reported to Kenbrock in writing within three years, Kenbrock will supply new material of the same or similar grade sufficient to repair or replace the defective material. Kenbrock will not pay labor costs.
6. Kenbrock will not pay labor costs to repair or replace materials with defects that were apparent before or at the time of installation.

## 4 Exclusions

The warranty does not cover the following:

Improper Installation and/or maintenance which are not accordance with Australian Standard AS1884:2012 & Kenbrock recommended guide.

Problems arising from excessive moisture, alkali, or water pressure from the subfloor.

Difference in colour between products and samples or photographs.

Materials installed with obvious defects that would reasonably have been identified

Materials sold as irregulars, seconds or sold without warranty.

Discolouration due to UV light, heat sources.

Surface scratches, changes in shading, texture, and/or gloss during use.

Indentations from improper loading including high heels, spiked shoes, rolling loads, and furniture not using floor protectors.

Damage caused by chemically reactive materials, carpet crocking, dye, mould, stains, spillages, burns, gouges, scratches, indentations, floods, accidents, abuse, or any harsh scouring pads while buffing.

Kenbrock excludes and will not pay incidental or consequential damages under this warranty. By this we mean any loss, expense, or damage other than on the flooring itself that may result from a defect in the flooring. No implied warranties extend beyond the terms of this written warranty.

There are no warranties beyond this expressed warranty. All other warranties, including warranties of merchantability or fitness for a particular purpose, are excluded.

Kenbrock excludes any liability for lost profits or any other indirect, special or consequential damages. The remedies contained herein are the only remedies available for breach of this warranty.