



PERSPECTIVES

Warranty: Kenbrock COMMERCIAL

Perspectives Carpet Tiles

Kenbrock Pty Ltd warrants our perspectives carpet tiles to be free from materials and manufacturing defects for 10 years from the date of installation. Kenbrock Pty Ltd further warrants that the product will not require replacement due to normal wear and tear within the stated limited warranty.

Kenbrock Perspective Carpet Tiles are warranted against excessive;

- Surface wear
- Backing separation
- Dimensional stability

If a product fails to perform as warranted, Kenbrock Pty Ltd will correct the problem in the affected area either by repair (at its option), replacement with comparable products at no extra charge. Liability of Kenbrock Pty Ltd is limited to the actual repair or replacement of defective carpet and does not cover special, indirect, accidental or consequential damages.

A sample of the affected product must be furnished for testing to verify any complaint. The warranty is on the condition that the sub-floor area is prepared and the product installed in accordance with AS/NZ Carpet Tile Installation Standards, and is maintained in accordance with a suitable maintenance program.

Kenbrock Pty Ltd' warranty does not cover tears, burns, pulls or other damage, deterioration, neglect, misuse, improper maintenance, flood, excessive moisture, or use on stairs not fitted with commercial grade stair nosing.

To claim under this warranty you should first contact the flooring contractor who installed the product to determine the cause of the problem. If you believe it to be a problem covered by the warranty, Kenbrock Pty Ltd will then attend the site, with both the flooring contractor and the client to determine if it is covered by the warranty. You will need to provide evidence of proof of purchase when we attend site.