

Recommended Cleaning & Maintenance - KENECT 5G

Kenect 5G incorporates a polyurethane surface treatment which helps to protect the flooring as well as making it quick and easy to maintain. The type and frequency of traffic using the floor will determine the requirements for cleaning and/or maintenance with lighter coloured designs likely to involve more regular attention.

General

- Never slide furniture or fittings over an unprotected floor and ensure flooring protectors are used under the feet of furniture and appliances.
- Keep the floor surface clear of dirt, grit, sand and other abrasive materials which can be walked into your home by the use of appropriate entrance matting. DO NOT use rubber backed mats as they can stain your new floor.
- All spillages should be removed immediately
- Do not use general household cleaners on your floor unless they are specifically for vinyl floors. Kenbrock Flooring recommends the use of Kenbrock Maintain as part of your regular floor maintenance. Use of other products may invalidate your warranty.
- DO NOT use washing up liquid or any cleaning agent that contains bleach.
- DO NOT use any kind of steam or heat mop on your Kenect 5G Hybrid products.
- The intensity of UV light can be extreme which can result in colour fade. Do not expose your floor to direct sunlight for extended periods of time. Window coverings should be used to protect your floor from sunlight.

Initial Cleaning After Installation

1. Remove all loose debris
2. Thoroughly sweep or vacuum to remove any surface dust and/or dirt
3. Lightly damp mop with Kenbrock Maintain in accordance with instructions
4. Remove any excess water



Regular Maintenance

Regular maintenance not only keeps the floor clean, but can also reduce the frequency of more extensive maintenance.

Daily

1. Sweep, mop or vacuum to remove dust and other loose particles
2. Spot clean any marks with Kenbrock Maintain in accordance with instructions
3. Remove any excess water

Weekly

1. Wash floor with warm water mixed with Kenbrock Maintain diluted in accordance with instructions
2. Remove excess water
3. If required, dry buff to restore finish

Restorative Maintenance

1. If the floor surface becomes dulled you can refurbish the surface appearance by applying a floor sealer as follows:
2. Strip the floor using Kenbrock Remove mixed with clean warm water and applied in accordance with instructions and allow to dry
3. When the floor is completely dry apply a thin and even coat of undiluted Kenbrock Rejuvenate across the floor using an applicator or quality cotton mop with wringer and bucket. Kenbrock Rejuvenate is available in either a satin or gloss finish
4. Allow to dry then apply a second coat at right angles to the first coat and allow to dry
5. Wait 24 hours for the finish to harden then dry buff

Trouble Shooting

Scuff Marks

These are caused by friction from foot traffic across the surface of the floor. Light scuff marks can be removed by spot cleaning with Kenbrock Maintain diluted in accordance with instructions. Heavier scuff marks may require restorative maintenance as per the above instructions.

Scratching

Caused by excessive grit, dirt or other abrasive particles on the floor. Minor scratching may require restorative maintenance as per the above instructions. Any deep scratching or gouges in the planks will result in the individual plank/s needing to be replaced.