



# QUESTIONS?

STILL NOT SURE? TAKE HOME THESE **ANSWERS** TO OUR **FREQUENTLY ASKED QUESTIONS.**

TEXLINE

## **Is Texline suitable for any part of my home?**

Yes, Texline can be installed in any room, including bathrooms and kitchens. Texline is waterproof from above and below.

## **If Texline is in a wet area will mildew or mould affect it?**

The anti-mildew and waterproof membrane prevents the transfer of mould to the surface. Texline is ideal for wet areas and damp concrete floors, including kitchens, bathrooms, laundries and toilets.

## **Is Texline hygienic?**

Texline's polyurethane surface treatment creates a barrier against dirt and harmful bacteria. It is an ideal choice for those with allergies, or prone to asthma.

## **Can I put Texline outside?**

Texline is for indoor use only.

## **Will Texline perform in my home and withstand general wear and tear?**

Yes it will. Texline is protected by the latest scuff, scratch and stain resistant surface treatment. Texline is engineered to ensure it meets the needs of the most demanding households.

## **How do I clean Texline?**

Texline can be maintained with a simple sweep and mop with a detergent that states it is compatible with vinyl flooring. No sealing or polishing is required for the life of the product.

## **What if I get a stain on Texline?**

Most stains can be removed using a damp cloth with Eucalyptus Oil. Do not use solvents or ammonia based cleaners. Do not put waxed or rubber products in prolonged contact with your floor as this will cause a permanent stain.

## **Can I use my steam mop on Texline?**

Yes, Texline is compatible with steam mop treatment.

More answers overleaf →

# MORE QUESTIONS?

## CALL US ON 1800 060 785

DURABLE



### Will Texline cope with wear and tear from pets?

Texline's patented seamless construction and surface treatment makes it ideal for homes with pets. As long as pets with long claws aren't repeatedly digging in one spot, Texline will not be affected by your pet, and cleaning fur and mess will be made easier.

WATERPROOF



### Will Texline indent when items are placed on it?

Texline will recover to its original state after items are moved. This also means Texline will not be damaged by high heels.

EASY TO CLEAN



### Can Texline be installed over ceramic tiles?

Yes, as long as the grout lines are no larger than 3mm in width and 2mm in depth. The textile backing absorbs irregularities while the surface remains smooth.

WARM



### Do you need to glue down Texline?

No, as long as it is installed according to Gerflor standards, Texline can be loose laid. This means no adhesives are required for installation. This makes it fast and economical.

COMFORTABLE



### Is Texline suitable if I'm renting?

Yes, as Texline can be loose laid, you can install Texline without breaking any rental agreement. As there is no glue there will be no residue when the product is removed.

LOSELAY



### Can Texline be installed over any meterage?

Yes it can. Texline can be loose laid over any meterage due to its patented product composition. Don't be fooled by imitations. Texline has a weight of 2020g/m<sup>2</sup>, which means that it is installed flat and remains rigid throughout its lifetime. Imitations can be lighter in weight meaning they may not perform to Texline standards.

QUIET



100% RECYCLABLE



ECO-RESPONSIBLE



### Is Texline warm underfoot?

Yes. Texline is warmer underfoot than other flooring options, such as ceramic tiles, and is second only to carpet for underfoot warmth.

### Is Texline quiet to walk on?

Yes. Texline is much quieter than timber floors, laminates and other vinyl. Texline offers 16dB sound reduction. Texline Comfort offers 20dB sound reduction and is therefore ideal for apartments, flats and corridors. Texline is perfect for re-covering hard and noisy floors.

### Are there differences between the Texline ranges?

Yes, within the Texline range, there are 4 different qualities, each with unique features. See the Texline brochure for more information.

### Which Texline range is suitable for commercial use?

Texline HQR is suitable for light commercial application eg. small shops, cafes. Texline Pro is suitable for medium commercial application eg. aged care facilities, office fit-outs, areas with higher foot traffic.

### Will Texline be affected if I have underfloor heating?

Texline can be installed over heated floors, as long as the floor temperature doesn't exceed 28°C. The heating system must be turned off 48 hours before installation and only turned on 48 hours after installation is completed.

### How does Texline help the environment?

95% of Texline's backing is manufactured from recycled plastic drink bottles. 1 sqm of Texline saves 4 bottles going into landfill. Texline Comfort will save 8 bottles per sqm. Texline is 100% recyclable.

### What format does Texline come in?

Texline is available in a 4M wide roll.

### What is the warranty for Texline?

Texline has a 15 year residential use guarantee. Details of the guarantee can be obtained by contacting Gerflor Customer Service.

[www.gerflor.com.au](http://www.gerflor.com.au)



**Gerflor**

